

VENKATA P TEJ DASYAM

Senior Project Manager,GRC

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SUMMARY

Product-driven GRC and Privacy leader with 12+ years delivering complex **AI, data, and compliance programs** across enterprise environments. Bring a hybrid background in product management, privacy engineering, and Agile delivery, with hands-on ownership of **DPIA and PIA, privacy by design**, data governance, and regulatory alignment across **GDPR, CCPA/CPRA, DPDP**, and PCI. Lead the roadmap, design, and delivery of strategic AI products including **ChatGPT-style enterprise assistants, contract intelligence engines**, materials decision-support models, and **API-driven insight platforms**, ensuring responsible AI, audit readiness, and integrated risk controls. Manage distributed engineering and cross-functional teams through **SAFe and Scrum**, scaling execution frameworks that improve predictability, compliance posture, and operational performance. Partner closely with legal, security, architecture, and PMO leaders to define problem statements, shape requirements, align stakeholders, and ship secure, compliant, high-impact platforms. Strong technical grounding in data pipelines, system integration, cloud modernization, API ecosystems, and governance tooling, with a proven ability to translate regulatory constraints into product features that reduce risk and create measurable business value.

EXPERIENCE

Senior Project Manager

Ascentt

04/2024 - Present Dallas, United States

- Drive enterprise GRC, privacy, and AI/data governance programs, focusing on compliance and risk management with PMO governance excellence.
- Lead delivery of large-scale AI and data initiatives, including Enterprise Contract Intelligence Engine, Dealer Data Insights Chatbot and Unified AI Chatbot Platform & Marketplace.
- Embed governance-by-design in AI workflows, ensuring compliance with GDPR, CCPA/CPRA, DPDP, PCI-DSS, and enterprise privacy standards.
- Manage cross-functional delivery using SAFe and Scrum, enhancing velocity, predictability, and engineering throughput in distributed teams.
- Oversee data modernization and systems integration, focusing on API integrations, RBAC, audit logs, and secure AI deployment.
- Partner with legal, InfoSec, and vendor teams for regulatory compliance, audit readiness, and successful DPIAs/PIAs using OneTrust and Databricks.
- Implement PMO governance processes and produce leadership dashboards for compliance, AI risk, and operational assessments.

SKILLS

DPIA, PIA, Data Governance, GDPR, CCPA, CPRA, PCI DSS, Responsible AI, GenAI, LLMs, AI Product Delivery, Change Management, OneTrust, Oracle→SAP Migration, ETL, REST APIs, API Integration, JSON, XML, Agile, Scrum, PMO, Hybris, E-Commerce, IAM, SharePoint, JIRA, Confluence, STLC, PLM, RDBMS, Data Quality, Risk Management, POC Development, Tibco Spotfire

EDUCATION

Master of Science

Texas A&M University - Commerce

01/2017 - 12/2018 Commerce City

- Graduated with High Honors with a focus on Technology Management and Business

Master of Science

University of Cumberlands

01/2022 - Present Kentucky

- Graduated with High Honors with a focus on Project Management and Data

Bachelor of Technology

Jawaharlal Nehru Technological University

05/2005 - 05/2009 Hyderabad

- Graduated with High Honors with a focus on Bio-Medical Engineering

Masters in Business Administration

Sikkim Manipal University of Health, Medical and Technological Sciences

10/2009 - 03/2012 Gangtok

- Graduated with High honors with a focus on health care and Business Administration

Communication & Leadership Development

Indian School of Business

09/2013 - 12/2013 Location

Quantitative research techniques

Indian School of Business

05/2014 - 08/2014 Location

EXPERIENCE

Senior Scrum Master

Ascentt

📅 03/2023 - 03/2024 📍 Dallas

- Led cross-functional teams to deliver major and complex enterprise projects on time and within budget, improving discipline and release predictability.
- Developed and managed a product backlog to enhance stakeholder visibility and planned sprints, aligning with enterprise PMO onboarding.
- Facilitated Agile ceremonies and collaborated on change management to enhance team alignment, velocity, and project visibility.
- Identified and tracked project risks, resolving impediments and ensuring deadlines were met while maintaining compliance with GDPR data standards.
- Delivered LLM solutions like context extractors and chatbots by coordinating with data and API teams, ensuring secure and privacy-compliant developments.
- Created GDPR-aligned use cases and data studies, partnering with ETL teams to model data protection workflows, and assess GDPR impacts.
- Conducted detailed data quality impact analysis and cause-effect studies to quantify and mitigate business impacts of data failures.

Senior Technical Business Analyst

Ulta Beauty

📅 05/2022 - 02/2023 📍 Chicago, United States

- Led a cross-functional team to deliver the Data Privacy Regulatory Compliance 2022 program by coordinating DPIAs, defining requirements, and supporting QA review, change management, and vendor alignment.
- Supported Oracle to SAP and ATG/Hybris data migration efforts through gap analysis and integration reviews, enhancing cross-agency dependency mapping.
- Facilitated Scrum ceremonies, managed backlogs, and ensured consistent delivery across teams, promoting agile practices.
- Conducted Privacy Impact Assessments (PIA) and managed governance for Key Regulatory Data Elements using OneTrust, enhancing data privacy compliance.
- Analyzed privacy risks under GDPR, CCPA/CPRA, and cross-border regulations; developed actions for data loss protection and process redesign.
- Delivered functional specifications and user stories for SAP and ATG systems to enhance Master Data Management and Order-to-Cash workflows.
- Produced stakeholder updates and impact analyzes, coordinated PMO priorities, and managed synchronization for compliance and risk program roadmaps.

EDUCATION

SAS, stata financials

Indian School of Business

📅 08/2015 - 12/2015 📍 Location

- SAS,STATA FINANCIALS, Indian School of Business

KEY ACHIEVEMENTS



Your Achievement

Led a 3,500-system DPIA program during a major financial-services merger, creating a unified data protection framework across GDPR, CCPA, CPRA, and PCI-DSS and reducing regulatory exposure at the enterprise level.

Delivered multiple enterprise GenAI solutions end-to-end—including an internal ChatGPT-like assistant, contract intelligence extractor, engineering decision-support bots, and a dealer API chatbot—ensuring secure deployment with Responsible AI and privacy-by-design controls.

Improved Agile delivery throughput by more than 60% by modernizing sprint execution, stabilizing cross-team workflows, and implementing measurable backlog and risk-management practices across IT, PMO, and Data Governance teams.

Drove data migration and modernization across Oracle, SAP, and multi-system integrations, establishing standardized governance, KDE definitions, lineage, and control mechanisms that strengthened compliance and accelerated downstream delivery.

PROJECTS

Contract Intelligence LLM – Enterprise Risk

Short summary of your work

- Led delivery of an internal **contract document context extractor**, turning LLM outputs into structured, governance-ready metadata for MSAs/SOWs. Defined requirements, validation rules, user flows, prioritization, and audit controls

EXPERIENCE

Senior Technical Business Analyst/ScrumMaster

Truist Bank

📅 08/2021 - 04/2022 📍 Atlanta, United States

- Led a team of 7 in conducting DPIAs for 3,500+ IT systems, ensuring compliance with GDPR, CCPA/CPRA, VPPA, and PCI DSS for a major merger program.
- Coordinated cross-functional teams as the primary privacy POC, driving change management and maintaining enterprise-wide visibility through reporting matrices and weekly updates to leadership.
- Executed end-to-end privacy-by-design analysis, including GDPR requirements and data exposure studies, while managing data governance for KDEs across systems.
- Identified privacy and security risks, recommended mitigations, and supported remediation of GDPR audit findings, enhancing compliance across workstreams.
- Managed Agile delivery for multiple teams, facilitating ceremonies, prioritizing backlogs, and maintaining consistent execution with PMO and business stakeholders.
- Performed API testing/documentation for 16+ systems, ensuring regulatory accuracy and supporting complex API-integrated applications.
- Delivered impact analysis and data quality assessments, quantifying business risks and influencing compliance decisions for executive leadership.

Scrum Master/Technical Business Analyst

Verizon

📅 08/2020 - 04/2021 📍 Dallas

- Led a 15-member team monitoring data from 500+ systems ensuring data quality and stability, while resolving issues swiftly.
- Facilitated all Scrum ceremonies, enhancing collaboration and prioritization with product owners.
- Increased team velocity by 63% through Agile coaching and optimized workflows using Jira, Confluence, and OpsGenie.
- Supported enterprise-wide SharePoint migration and managed data-driven change management initiatives with stakeholders.
- Led root-cause programs enhancing Problem Management KPIs, and managed cross-team communication and reporting.
- Performed comprehensive STLC activities, including requirements, test planning, execution, and defect management for integrations.
- Engaged architects and vendors to design solutions, updating SOPs and quality documents for improved governance.

PROJECTS

Enterprise Chatbot Marketplace Platform

📅 04/2025 - Present 📍 Location

Short summary of your work

- Leading delivery of a **Unified Enterprise Chatbot Platform**, an internal AI marketplace hosting multiple LLM-powered assistants. Oversee roadmap, sprints, RAG/LLM integration, and cross-functional coordination while establishing **Responsible AI governance** (RBAC, audit logs, PII controls). Drive stakeholder alignment and ensure on-time, compliant delivery of a scalable multi-bot ecosystem.

Enterprise GPT Chatbot

📅 02/2024 - 03/2025 📍 Location

Short summary of your work

- Leading delivery of an **Enterprise GPT Chatbot Platform**, oversee roadmap, sprints, RAG/LLM integration, RBAC, audit logs, and PII controls while driving Responsible AI governance and ensuring on-time delivery of a scalable multi-bot ecosystem.

Retail Enterprise Privacy Engineering & Compliance Platform

📅 05/2022 - 02/2023 📍 Location

Short summary of your work

- Delivered GDPR/CCPA compliance, DPIAs/PIAs, KDE governance, and OneTrust workflows across SAP, ATG/Hybris, and B2C systems. Drove change management, UAT readiness, and cross-functional delivery to strengthen enterprise privacy compliance.

Cross-Bank Merger DPIA Integration & Privacy Risk Program

📅 08/2021 - 04/2022 📍 Location

Short summary of your work

- Led privacy and data protection work for a major financial-services merger, coordinating DPIAs across 3,500+ systems and aligning both organizations to a unified regulatory posture. Drove cross-functional requirements with IT, risk, legal, and data governance teams to identify high-risk data flows, remediation paths, and cross-regulation gaps (GDPR, CCPA, CPRA, PCI). Managed sprint delivery, change-management activities, and stakeholder reporting while serving as the primary POC for privacy inquiries. Strengthened merger readiness by harmonizing KDEs, metadata lineage, and system-level controls, improving regulatory compliance and end-to-end data protection.

EXPERIENCE

ScrumMaster

Verizon

04/2019 - 07/2020 Ashburn

- Managed large-scale OCI cloud migration and system consolidation projects, including SharePoint modernization and cross-platform integrations.
- Led vendor management, validated LOEs vs. actuals, and ensured cost, scope, and delivery alignment across engineering and product teams.
- Identified and mitigated security vulnerabilities impacting releases, partnering with InfoSec and DevOps to drive corrective actions.
- Facilitated all Agile/Scrum ceremonies and coached teams on sprint execution, backlog prioritization, estimation, and continuous improvement.
- Collaborated across workstreams to remove impediments, resolve dependencies, and drive progress through Scrum of Scrums reporting.
- Conducted detailed business requirements analysis, converting stakeholder inputs into user stories, functional specs, data flows, and acceptance criteria.
- Created and maintained API documentation in JSON and XML using Postman; supported API testing and integration validation.
- Produced weekly program-level dashboards, KPIs, and leadership updates covering risks, issues, milestones, and resource allocation.
- Implemented test-driven development (TDD) practices and strengthened release quality by improving test coverage and defect tracking.
- Designed and optimized project workflows, KPIs, and reporting processes, introducing automation and data-driven improvements across delivery teams.

Scrum Master

GAP Inc

12/2017 - 03/2019 Dallas

- Worked in a fast-paced Agile/Scrum environment, coordinating sprint execution across development, QA, and product teams.
- Facilitated all Scrum ceremonies including Sprint Planning, Daily Standups, Backlog Grooming, Sprint Reviews, Retrospectives, Story Grooming, and Release Planning.
- Increased team velocity by 63% in the first year through Agile coaching, workflow optimization, and improved estimation and planning practices.
- Removed daily impediments, resolved cross-team blockers, and ensured teams consistently met sprint goals and delivery commitments.
- Delivered weekly status reports, project updates, and stakeholder communication while coordinating schedules, meetings, and RAID tracking.
- Supported the full Software Testing Life Cycle (STLC) — requirements analysis, test planning, test execution, defect reporting, and test closure.
- Provided Agile PLM application support, including configuration, customization, and on-demand reporting meeting business needs.
- Maintained project documentation, forecasts, business process flows, lessons learned, and artifacts required for Agile governance and continuous improvement.

INDUSTRY EXPERTISE

Data Privacy



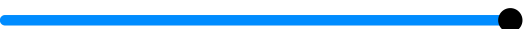
Gen AI



Data Science



Retail



Banking



Telecom



GRC



Project Management



LANGUAGES

English



French



Hindi



Telugu



CERTIFICATION

ISC2 Candidate

Recognized by ISC2 as an active candidate progressing toward advanced cybersecurity and governance certification.

Certified ScrumMaster (CSM) Scrum Alliance

Validated expertise in Agile delivery, Scrum frameworks, team coaching, and iterative project execution.

EXPERIENCE

Business Analyst

Reliance Industries

📅 10/2012 - 12/2016 📍 Hyderabad

- Supported the development and improvement of the project management lifecycle by standardizing processes and delivery frameworks.
 - Prepared comprehensive reports and performance analytics to provide data-driven insights for leadership decision-making.
 - Optimized workflows and defined work procedures to enhance throughput, task allocation, and operational efficiency.
 - Created KPIs to monitor productivity, quality, and budget adherence, ensuring project performance aligns with objectives.
 - Delivered risk and opportunity analyzes at the client and portfolio levels to aid Industry Relations and executive planning.
 - Reviewed and automated legacy reports to minimize manual effort and improve reporting accuracy.
 - Monitored sprint and project progress to ensure alignment with scope, schedule, and budget, escalating deviations when necessary.
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Business Analyst

Apollo Health

📅 09/2009 - 12/2012 📍 Hyderabad

- Translated stakeholder requirements into functional specifications, user stories, and data model diagrams using JIRA, enhancing project efficiency and clarity.
- Built and managed large datasets supporting HEDIS data quality improvement, significantly boosting reporting and operational analytics.
- Collected and analyzed over 8,000 records across multi-specialty hospitals, developing a 2,000-record sample for strategic insights into medical tourism.
- Performed detailed GAP analysis and reengineered business processes, increasing operational efficiency and aligning business unit objectives.
- Coordinated and facilitated over 500 preventive and corrective maintenance work orders, ensuring documentation and compliance with JCI standards.
- Managed external service contracts, securing timely maintenance completion and audit-ready documentation.
- Supported system enhancements by providing detailed business requirements and functional specifications aligned with client needs.

TRAINING / COURSES

CIPP/US

International Association of Privacy Professionals (IAPP)

California Consumer Privacy Act (CCPA) Essential Training